A promise that lasts a lifetime

The warranty period for TBR tyres manufactured by Ralson is 5 years from the date of sale.

WHAT IS COVERED UNDER WARRANTY

The warranty covers only defects and damage that can be attributed to the manufacturer.

Other damage caused by improper use or mechanical damage will not be considered under warranty.

Prorated Tire Replacement (Limited Warranty with respect to Defects in Material, Workmanship or Design)

If a Ralson TBR tire becomes unserviceable due to a defect in design, workmanship or material after more than 12 months have elapsed from date of purchase, you will be entitled to a prorated percentage allowance applicable to the purchase price of an equivalent new Ralson TBR tire or other equivalent tire brand marketed by Ralson.

Eligibility Criteria

You are the owner of new Ralson TBR tires.

Your Ralson TBR tires have been used only on the vehicle on which they were originally installed as suggested by vehicle manufacturers and recommendations by Ralson.

Fit tires of the exact size, load capacity and maximum speed specified on the vehicle in the technical requirements for a given vehicle

Operate the tire at the tire pressure recommended by the vehicle manufacturer.

Use rim sizes corresponding to the size of the Product

WHAT IS NOT COVERED UNDER WARRANTY

Irregular Wear or Damage due to:

- Road hazards, punctures, cuts, snags, impact breaks, etc.
- Mechanical conditions of the vehicle
- Tires with weather cracking which were manufactured five (5) or more years prior to presentation are not covered.
- Accident or vandalism
- Wreck, collision of tire
- Improper inflation, overloading, high speed spin up, misapplication, misuse, negligence, racing, chain damage or improper mounting or de-mounting
- Any tire intentionally altered to change its appearance
- Tire branded or marked “non-adjustable” (NA) or blemished (Blem) or previously adjusted
- Misapplication of tire, use of improper inner tube
- Alteration of the tire or addition of alien material
- Transfer from one vehicle to another
- Loss occurred over time or use, incidental or consequential damages
- Ride disturbance due to damaged wheels or any other vehicle condition
- Material added to a tire after leaving a factory producing Ralson tires like tire fillers, sealants or balancing substances. If the added materials are the cause of the tire becoming unusable, the tire will not be adjusted.
- Cost of mounting and balancing service except what is covered under warranty
- TBR tire failed due to faulty retreading or material